

Sedex Members Ethical Trade Audit Report





| | | Audit | Details | | | | |
|--|---|-------------------------------------|-------------------|--|----------------------------------|--|--|
| Sedex Company Reference: (only available on Sedex System) | ZC: Facility is not Sedex Sedex Site Reference (only availa Sedex Syste | | | | ZS:Facility is not Sedex member. | | |
| Business name (Company name): | PASIN TEKSTIL SA | PASIN TEKSTIL SAN. VE TIC LTD. STI. | | | | | |
| Site name: | PASIN TEKSTIL SAN. VE TIC LTD. STI. | | | | | | |
| Site address: (Please include full address) | Cumhuriyet cad. Bereket sokak. No.28 Sultangazi / İSTANBUL | | Country: | | TURKEY / TURKIYE | | |
| Site contact and job title: | ISMAIL KIVANC PASIN- FACILITY OWNER | | | | | | |
| Site phone: | 0090212 637 69 26 | | Site e-mail: | | secil@pasintekstil.com | | |
| SMETA Audit Type: | ∑ Labour Standards | ☐ Health & Safety | ⊠ Environment ⊠ B | | Business Ethics | | |
| Date of Audit: | 22.02.2019 | 22.02.2019 | | | | | |

| Audit | Company Name & intertek Total Quality. Assured. | Logo: | | oort Owner (payee) | |
|-----------------------|---|-----------|----------------|-----------------------|-----|
| | | Audit Con | ducted By | | |
| Commercial | \boxtimes | Purchaser | | Trade Union | |
| NGO | | Retailer | | Brand Owner | |
| Multi– stakeholder | | | Combined Audit | (select all that appl | (y) |



Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health and Safety, Environment and Business ethics. The SMETA Best Practice Guidance Version 5 December 2015 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers, and workers provided by other contractors. Any deviations from the SMEIA Methodology are stated (with reasons for deviation) in the SMI IA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Management systems and code implementation,
 - Entitlement to Work & Immigration,
 - · Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): This is a BSCI combined audit. There were totally 9 production workers at the facility and 1 of them was absent therefore totally 8 worker interviews could be done.

Auditor Team(s) (please list all including all interviewers):

Lead auditor: BANU KORKMAZ

Team auditor: ARİ KOLANCİYAN, ELİF HACIOĞULLARI Interviewers: ARİ KOLANCİYAN, ELİF HACIOĞULLARI

Report writer: ELİF HACIOĞULLARI Report reviewer: BERNA MERİÇ

Date of declaration: 22.02.2019

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



Non-Compliance Table

| to the | Issue se click on the issue title to go direct appropriate audit results by clause) auditor, please ensure that when issuing | Area of Non-Conformity (Only check box when there is a non- conformity, and only in the box/es where the non-conformity can be found) | | Record the number of issues by line*: | | | NC Findings Only (note to auditor, summarise in as few words as possible NC's only) | | |
|--------|--|--|-----------|---------------------------------------|------------------|----|---|----|--|
| | e audit report, hyperlinks are retained. | ETI Base Code | Local Law | Additional Elements | Customer Code | NC | Obs | GE | |
| 0A | Universal Rights covering UNGP | | | | | Ì | 1 | 0 | None observed |
| ОВ | Management systems and code implementation | | | | | 1 | 0 | 0 | The facility has 7 floor. But opening and operating permit only include 5 floor2 floor and roof floor were not included. |
| 1. | Freely chosen Employment | | | | | 0 | 0 | 0 | None observed |
| 2 | Freedom of Association | | | | | 0 | 0 | 0 | None observed |
| 3 | Safety and Hygienic Conditions | | | | | 0 | 0 | 0 | None observed |
| 4 | Child Labour | | | | | 0 | 0 | 0 | None observed |
| 5 | Living <u>Wages</u> and Benefits | | | | | 0 | 0 | 1 | Food was provided by the facility. |
| 6 | Working Hours | | | | | 0 | 0 | 0 | None observed |



| 7 | <u>Discrimination</u> | | | | | 0 | 0 | 0 | None observed |
|------|---|--|--|--|--|---|---|---|---------------|
| 8 | Regular Employment | | | | | 0 | 0 | 0 | None observed |
| 8A | Sub-Contracting and Homeworking | | | | | 0 | 0 | 0 | None observed |
| 9 | Harsh or Inhumane Treatment | | | | | 0 | 0 | 0 | None observed |
| 10A | Entitlement to Work | | | | | 0 | 0 | 0 | None observed |
| 10B2 | Environment 2-Pillar | | | | | 0 | 0 | 0 | None observed |
| 10B4 | Environment 4–Pillar | | | | | 0 | 0 | 0 | None observed |
| 10C | Business Ethics | | | | | 0 | 0 | 0 | None observed |
| Gene | General observations and summary of the site: | | | | | | | | |

Site Summary

- The main processes of the facility are cutting, model sewing and model ironing.
- The facility was established in 2012.
- Overall responsibility for meeting the standards is taken by the ISMAIL KIVANC PASIN- FACILITY OWNER.
- There were 21 employees (6 female, 15male)
- All employees are registered to social security.
- The facility uses 4 sub-contractors for printing and embroidery processes.
- Time records of all workers are recorded through electronic fingerprint record system.
- Working hours:

08:30-19:00 (including 2x15 tea and 60 minutes lunch break) (For All Employees) x 5 days

Breaks are like this: 10.00-10.15, 13.00-14.00(launch), 16.00-16.15.

Administration: 12 (8 male, 4 female) Production: 9 (7 male, 2 female)



There is no young, pregnant, migrant, disabled employee or any on maternity leave.

- The youngest worker' age is 23.
- There was 1 worker representative at the facility.
- There is no union at this facility.
- Product Type: Textile
- Production Processes: Cutting, model sewing, model ironing.
- Capacity; 70.000-250.000 piece/month.
- There were H&S worker representatives at the facility.
- There were totally 9 production workers at the facility and 1 of them was absent therefore totally 8 worker interviews could be done. 9 employees' attendance and payroll records from October 2018(peak month), May 2018 (random month) and January 2019 (last paid month) were reviewed.
- Since January 1st, 2018: 2029,50 TL (Gross- including subsistence allowance); 1603.12 TL (Net- including subsistence allowance) / month, 2.558,00 TL /month (Gross), 1.828,74 TL/month (Net without subsistence allowance) since 1st January 2019.
- Payment Day: between 5th –10th of each month.

Regular working hours are arranged as below;

Working hours are:

From 08:30 to 19.00 (including 60 minutes lunch break and 2x15 minutes tea break) x 5 days

Payment Period: Monthly

Payment Day: Between 5th and 10th of each month

Time record system: Electronic fingerprint recording system

Audit Process

- At 09:00am on 22nd February 2019 BANU KORKMAZ / LEAD AUDITOR, ARİ KOLANCIYAN AND ELİF HACIOĞULLARI / TEAM AUDITORS entered the facility then held a facility tour after opening meeting according to the ETI Base Code; the facility management was present in the meeting. Opening and closing meeting was held with ISMAIL KIVANC PASIN- FACILITY OWNER.
 - 8 workers were selected for interview including 6 male and 2 female employees, they were interviewed individually.

In view of the findings raised, below non-compliance was found in the Management Systems and Code Implementation non-compliance was noted.

Issues found

NC's



MANAGEMENT SYSTEMS

NC

The facility has 7 floors. But opening and operating permit only include 5 floors. -2 floor and roof floor were not included.

Observations;

UNIVERSAL RIGHTS COVERING UNGP

Obs1: Supply chain mapping was not conducted properly. All supplier was defined as medium significant level but significance criteria's were not defined.

Good Examples

Wages and Benefits

GE1

Meal is provided free of charge.

*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



Site Details

| | Site Details | | | | |
|--|---|-------------------------------|-------------------|--|--|
| A: Company Name: | PASIN TEKSTIL SAN. VE | ETIC LTD. STI. | | | |
| B: Site name: | PASIN TEKSTIL SAN. VE TIC LTD. STI. | | | | |
| C: Applicable business and other legally required licence numbers and documents for example, business license no, liability insurance, any other required government inspections | 2017/67 Please refer to NC#1 | | | | |
| D: Products/Activities at site, for example, garment manufacture, electricals, toys, grower | CASUAL AND CORPORATE WEAR | | | | |
| E: Site description: (Include size, location, and age of site. Also, include structure and number of buildings) | PASIN TEKSTIL SAN. VE TIC LTD. STI had been established in 2012 in İstanbul as a manufacturer of textile products like uniforms. | | | | |
| | Production Building no | Description | Remark, if any | | |
| | 4. FLOOR | WAREHOUSE | NONE | | |
| | 3. FLOOR | CUTTING AREA 2 | NONE | | |
| | 2.FLOOR | SEWING AREA, MODEL IRONING | NONE | | |
| | 1. FLOOR | Administrative offices | NONE | | |
| | ENTRANCE FLOOR | SHOWROOM | NONE | | |
| | -1. FLOOR | CUTTING AREA | NONE | | |
| | -2. FLOOR | WAREHOUSE | NONE | | |
| | PASIN TEKSTIL SANAYI DIS TICARET LIMITED SIRKETI was established in 2012 in Sultangazi / Istanbul, The facility produces casual& corporate wear. The main process of the facility area sewing, cutting and ironing. Monthly capacity is 70.000-250.000 pieces/months Total closed area is 1600 m². Building structure is concrete. | | | | |
| | The total facility is loc floors. | _ | | | |
| | Visible structural integ without structural eng | | cks) observed and | | |



| | ☐ Yes ☑ No Details: NA |
|--|---|
| F: Site function: | ☐ Agent ☐ Factory Processing/Manufacturer ☐ Finished Product Supplier ☐ Grower ☐ Homeworker ☐ Labour Provider ☐ Pack House ☐ Primary Producer ☐ Service Provider ☐ Sub-Contractor |
| G: Month(s) of peak season: (if applicable) | September to December |
| H: Process overview: (Include products being produced, main operations, number of production lines, main equipment used) | Main products are TEXTILE PRODUCTS, CASUAL AND CORPORATE WEAR. Their main production processes are sewing, cutting and ironing. There were 4 cutting table, 25 sewing machine, 4 iron, 1 metal detector. There was 4 line for production. |
| I: What form of worker representation / union is there on site? | ☐ Union (name) ☐ Worker Committee ☑ Other (Open door policy, worker representative, suggestion boxes) ☐ None |
| J: Is there any night production work at the site? | ☐ Yes ☐ No |
| K: Are there any on site provided worker accommodation buildings e.g. dormitories | Yes No If yes approx. 0 % of workers in on site accommodation |
| L: Are there any off site provided worker accommodation buildings | Yes No If Yes approx. % of workers |
| M: Were the site provided accommodation buildings included in this audit | Yes No NA If No, please give details; no accommodation provided |



| Audit Parameters | | | | | |
|--|--|--|---|--|--|
| B: Time in and time out | Day 1 Time in: 09:00 Day 1 Time out: 17:30 | Day 2 Time in: NA Day 2 Time out : NA | Day 3 Time in: NA Day 3 Time out : NA | | |
| C: Number of Auditor Days Used: | 3 AUDITORS X 1 DAY The audit was combined with 1,5 MD BSCI+0.75 MD SMETA initial audit. | | | | |
| D: Audit type: | Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other - Define | | | | |
| E: Was the audit announced? | Announced Semi – announced: Window detail: 15.02.2019-15.03.2019 Unannounced | | | | |
| F: Was the Sedex SAQ available for review? | Yes No If No , why not; The facility could not enter the Sedex system | | | | |
| G: Any conflicting information SAQ/Pre-Audit Info to Audit findings? | Yes NA No If Yes , please capture detail in appropriate audit by clause NA | | | | |
| T: Who signed and agreed CAPR (Name and job title) | ISMAIL KIVANC PASIN- | FACILITY OWNER | | | |
| Is further information available (if Yes please contact audit company for details) | ☐ Yes ☐ No | | | | |
| Y: Previous audit date: | NA | | | | |
| Z: Previous audit type: | NA | | | | |
| Was any previous audit reviewed during this audit | ☐ Yes ☐ No ☐ N/A | | | | |

| Audit attendance | Management | Worker Representatives |
|------------------|------------|------------------------|
|------------------|------------|------------------------|



| | Senior management | Worker Committee representatives | Union representatives | |
|--|--|----------------------------------|-----------------------|--|
| A: Present at the opening meeting? | ⊠ Yes □ No | ☐ Yes ☐ No | ☐ Yes ⊠ No | |
| B: Present at the audit? | ⊠ Yes □ No | ☐ Yes ☐ No | ☐ Yes ⊠ No | |
| C: Present at the closing meeting? | ⊠ Yes □ No | ☐ Yes ☐ No | ☐ Yes ⊠ No | |
| D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present) | There was no worker committee at the facility. There was 1 worker representative at the facility. 1 of them was interviewed. | | | |
| E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present) | NA. There was no union at the facility. | | | |



Worker Analysis

11

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national and where they do not intend to remain permanently or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity

| | Worker Analysis | | | | | | | |
|---|-----------------|-----------|--------|-----------|-----------|--------|-----------------|-------|
| | | Local | _ | Migrant* | | | | Total |
| | Permanent | Temporary | Agency | Permanent | Temporary | Agency | Home workers | Total |
| Worker numbers – Male | 15* | 0 | 0 | 0 | 0 | 0 | 0 | 15* |
| Worker numbers – female | 6* | 0 | 0 | 0 | 0 | 0 | 0 | 6* |
| Total * | 21* | 0 | 0 | 0 | 0 | 0 | 0 | 21* |
| * Includes administr | ation | | | | | | | |
| Number of Workers interviewed – male | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 6 |
| Number of Workers interviewed – female | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| Total – interviewed sample size | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 8 |

| A: Nationality of Management | TURKISH |
|---|--|
| B: Majority nationality of workers | Main countries: TURKEY Country 1: TURKEY approx % total workforce100 Country 2: approx % total workforce Country 3: approx % total workforce |
| C: Worker remuneration (management information) | 0_% workers on piece rate0% hourly paid workers100% salaried workers Payment cycle:% daily paid% weekly paid100% monthly paid |



| % other – please give details |
|-------------------------------|

| Worker Interview Summary | | | |
|---|--|-----------------|--|
| A: Were workers aware of the audit? | ∑ Yes □ No | | |
| B: Were workers aware of the code? | ∑ Yes □ No | | |
| C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration) | 1 group x 4 employees | | |
| D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria) | Male: 6 | Female: 2 | |
| E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as | ∑ Yes □ No | | |
| security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment | If N, please | give details NA | |
| F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers? | ⊠ Yes □ No | | |
| G: In general, what was the attitude of the workers towards their workplace? | ☐ Favourable☐ Non-favourable☐ Indifferent | | |
| H: What was the most common worker complaint? | None received | | |
| I: What did the workers like the most about working at this site? | It is a reliable company in all aspects, wages paid correctly and always on time. The HS precautions are all taken very seriously. The management values the suggestions of workers. | | |
| J: Any additional comment(s) regarding interviews: | They were | very natural | |
| K: Attitude of workers to hours worked: | Very please | ed | |
| L. Is there any worker survey information available? | | | |
| ☐ Yes ☐ No If Yes, please give details: INA | | | |



M: Attitude of workers:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

8 employees were randomly selected for interview; 8 employees were interviewed individually. The employees were assured of confidentiality and they spoke freely of their views of the facility, they were all natural and hesitant. They all state they are treated with respect and dignity. They are all very pleased of the overall conditions.

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

No union.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

The management was very cooperative and transparent throughout the whole audit.



Audit Results by Clause

OA: Universal Rights covering UNGP (Click here to return to NC-table)

0.A. Guidance for Observations

- 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.
- 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights
- 0.A.3 Businesses shall identify their stakeholders and salient issues.
- 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.
- 0.A.6 Businesses shall have a transparent system in place for confidentially reporting and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

The facility has social compliance policy and procedures that includes supplier management. Social compliance responsible is authorized as ISMAIL KIVANC PASIN - FACILITY OWNER. The facility has grievance mechanism for both internal and external business partners.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Social compliance policy and related procedures Authorization letter of social compliance responsible Grievance Mechanism Feedbacks Management interview Employee interviews

Any other comments: None

| A: Policy statement that expresses commitment to respect human rights? | ∑ Yes □ No |
|--|---------------|
|--|---------------|



| | Please give details: The facil compliance policy. | lity has detailed social |
|---|---|------------------------------|
| B: Does the business have a designated person responsible for implementing standards concerning Human Rights? | Yes No Please give details: Name: ISMAIL KIVANC PASIN Job title: Facility Owner | |
| C: Does the businesses have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter? | ∑ Yes ☐ No Please give details: The facility has suggestion boxe placed at several places. | |
| D: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented? | Yes No Please give details: The facility has detailed privacy procedures for worker's information. Also, the feedbacks getting from suggestion boxes are evaluated by the management in a confidential way | |
| | | |
| Fin | dings | |
| 1. Finding: Observation ☐ Company NC ☐ | | Objective evidence observed: |

| | Findings | |
|--|----------------------------------|------------------------------|
| 1. Finding: Observation ⊠ | Company NC ⊠ | Objective evidence observed: |
| Description of observation | | Documents Review |
| Supply chain mapping was not col as medium significant level but sign | | |
| Local law or ETI/Additional elemen | ts / customer specific requireme | nt: |
| 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers. | | = |
| Please provide a proper map for a | ll stakeholders. | |
| Comments: Not Applicable | | |
| | | |

| Objective Evidence Observed : Not Applicable |
|---|
| C |



Measuring Workplace Impact

| Workplace Impact | | |
|--|--|--|
| A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover) | Last year: 8% | This year 8% |
| B: % Quarterly (90 days) turnover # terminations from the first of the 90 day period through to the last day of the 90 day period / [(# employees on the 1st of day of 90 day period + # employees on the last day of the 90 day period) / 2] | 0% | |
| C: % absenteeism # of days lost through job absence in the month / [(# employees on 1st of the month + # employees on the last day of the month / 2] * # available workdays in the month | Last year: 1 % | This year 1% |
| E: Are accidents recorded? | Yes No Please describe: All accidents are recorded with detailed investigations, root cause analysis. No accident occurred in 2018 year. | |
| F: # work related accidents and injuries per 100 workers [# work related accidents and injuries * 100) / # total workers] | Last year: Number: 0 | This year: Number: 0 |
| G: Lost day work cases per 100 workers [(# lost days due to work accidents and work related injuries * 100) / # total workers] | This year: 0 | Last year: 0 |
| H: % workers that work on average more than 48 hours / week in the last 6 / 12 months | 6 months 0% workers | 12 months 0 % workers |
| I: % workers that work on average more than 60 hours / week in the last 6 / 12 months | 6 months 0% workers | 12 months 0 % workers |
| J: % Workers report that they know what paid leave is due to them (I.e. is it communicated and understood) | 100 % workers | |
| K: % complaints resolved / grievances responded to. | 0% complaints / grievances responded to *none received | 0% complaints / grievances resolved *none received |



OB: Management system and Code Implementation (click here to return to NC Table)

- 0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.
- 0.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.
- 0.3 Suppliers are expected to communicate this Code to all employees.
- 0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

The facility has disciplinary procedures and work rules. All posted onsite.

All social compliance issues are managed and monitored internally.

The employees have information regarding social compliance, social and legal rights.

The facility management has already posted ETI Base code on notice boards.

Overall responsibility for meeting the standards is taken by ISMAIL KIVANC PASIN – FACILITY OWNER.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Management interview
- Employees' interviews
- Training records
- Company policies

Any other comments: None

| Management Systems: | | |
|---|---|--|
| A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations? | Yes No Please describe: NA | |
| B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse? | Yes No Please describe: Policies and procedures about reduce the risk of forced labour, child labour, discrimination and harassment &abuse are available. | |
| C: If Yes, is there evidence (an indication) of effective implementation? Please give details. | Policies exist for all areas (Forced labour, Health and Safety, Wages, Working Hours, and No harsh treatment, Environment, Business Ethics, Child Labour, Recruitment, Discrimination and Sub- | |



| | contracting.), these are communicated to workers via poster and annual training. |
|--|---|
| | Through documents review and workers interview, policy on 'No harsh treatment and Environment' was fully in compliance with the code. |
| | Workers stated no forced labour, no child labour was found (through interview and document checks), there were both female and male among management/supervisors. |
| D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse? | Yes No Please describe: These policy and procedures are communicated to the all staff through posters and also communicated as a part of orientation training. |
| E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details | Yes No Please describe: Training records are available. |
| F; Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date). | Yes No Please describe: NA |
| G: Is there a Human Resources manager/department? If Yes, please detail. | Yes No Please describe: NA |
| H: Is there a senior person /manager responsible for implementation of the Code | Yes No Please describe: ISMAIL KIVANC PASIN – FACILITY OWNER |
| I: Is there a policy to ensure all worker information is confidential | Yes No Please describe: All worker information is kept on their personnel files. These files are kept in management room. |
| J: Is there an effective procedure to ensure confidential information is kept confidential | Yes No Please describe: All worker information is kept on their personnel files. These files are kept in management room. |
| K: Are risk assessments conducted to evaluate policy and procedure effectiveness? | Yes No Details: Yes, there is a risk management section carrying out the risk assessments. |



| L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks? | Yes No Details: Detailed procedures are available on risk assessment management and implementation of controls and corrective action follow up. |
|--|---|
| M: Does the facility have a policy/code which require labour standards of its own suppliers? | Yes No Details: All policies cover suppliers and subcontractors. |
| Land rigi | nts |
| N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)? | ☐ Yes ☑ No Details: See NC#1 |
| O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title | ☐ Yes ☐ No Details: See NC#1 |
| P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it | Yes No If yes, how does the company obtain FPIC: The facility is not under the scope as per local law. |
| Q: Is there evidence that facility site compensated the owner/lessor for the land prior to the facility being built or expanded. Please give details. | ☐ Yes ☑ No Details: See NC#1 |
| R. Does the Facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts Please give details. | Yes No Details: NA |
| S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint. | Yes No Details: No such issue observed. All legal papers available to demonstrate compliance. |
| | |

| | Non-compliance: | |
|--|------------------------|------------------------------|
| 1. Description of non–compliance: NC against ETI/Additional Elements NC against customer code: - | ☑ NC against Local Law | Objective evidence observed: |

Document Review



It was noted that, the facility has 7 floor. But opening and operating permit only include 5 floor. -2 floor and roof floor were not included.

Local law or ETI/Additional elements / customer specific requirement:

Regulation for facility opening and operating permit (10/8/2005), II. Section Art 6 (Changed first clause: 19/3/2007 – 2007/11882 K.) – It is not allowed that the facility are not opened and operated without "Opening and Operating Permit" that is taken from local authorities properly

0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.

Recommended corrective action:

It is recommended that opening & operating permit should be covered all floors.

Action by: ISMAIL KIVANC PASIN - FACILITY OWNER

Timescale: 365 Days

Verification Method: Desktop Audit

| Observation: | |
|--|------------------------------|
| Description of observation: None Observed | Objective evidence observed: |
| Local law or ETI requirement: Not Applicable | Not Applicable |
| Comments: Not Applicable | |

| Good Examples observed: | |
|---|------------------------------|
| Description of Good Example (GE): None observed | Objective evidence observed: |
| | Not Applicable |

Date: 22.02.2019

Report reference: AU134941

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1: Freely Chosen Employment (Click here to return to NC-table)

ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

The facility has a policy against forced labour and the policy was reviewed by auditor.

There was a non-formalised application procedure which states that workers must present their ID's

There was no forced or bonded labour at the company.

Movement of employees at the facility were not limited.

Employees have free access to toilets and drinkable water.

Overtimes are always performed on voluntary basis.

Employment was freely chosen.

Workers were free to leave and were not required to lodge deposits or ID papers with their employers.

The above was confirmed in management and worker interview.

There is no Trade Union in the facility. Company does not restrict workers to join or form any union which is asked during interviews.

There was an open-door policy in operation at the company. Employees may appeal their grievances or suggestions directly to their supervisors. Also, employees stated that they can use suggestion boxes to express their opinions and they can share the issues with Worker Representatives.

There are 1 worker representative for general working conditions.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Policy documents

Worker interviews

Personnel files and pay-slips

Disciplinary records

Employee interviews

Labour contracts

Any other comments: None

| A: Is there any evidence of retention of original documents, e.g. passports/ID's | ☐ Yes ☐ No If Yes please give details and category of workers affected |
|--|--|
| B: Is there any evidence of a loan scheme in operation | ☐ Yes ☐ No If yes please give details and category of worker affected |



| C: Is there Any evidence of retention of wages /deposits | ☐ Yes ☑ No If yes please give details and category of w | orker affected |
|--|--|--|
| D: Are there any restrictions on workers' freedom to terminate employment? | Yes No Please describe finding: NA | |
| E: If any part of the business is UK based / registered & turnover is 36m+ there is a requirement to publish a 'modern day slavery statement. Is there a modern day slavery statement published | Yes No Please describe finding: None Not applicable | |
| G: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day | Yes No Please describe finding: NA | |
| H: Does the site understand the risks of forced / trafficked / bonded labour in it's supply chain | ∑ Yes ☐ No Please describe finding: None ☐ Not applicable If yes please give details and category of w | orker affected NA |
| I: Is the site taking any steps taking to reduce the risk of forced / trafficked labour? | Yes No Please describe finding: NA | |
| | | |
| | Non-compliance: | |
| 1. Description of non-compliance: NC against ETI NC against Local Law: NC against customer code: None Observed | | Objective evidence observed: Not Applicable |
| Local law and/or ETI requirement Not Applicable | | |
| Recommended corrective action: Not Applicable | | |
| | | |
| Observation: | | |
| Description of observation: None Observed | | Objective evidence observed: |
| Local law or ETI requirement: Not applicable | | Not applicable |
| Comments: Not applicable | | |



| Good Examples observed: | |
|---|---|
| Description of Good Example (GE): None Observed | Objective evidence observed: Not applicable |



2: Freedom of Association and Right to Collective Bargaining are Respected (Click here to return to NC-table) (Click here to return to Key Information)

ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

There is no Trade Union in the facility. Facility does not restrict workers to join or form any union which is asked during interviews.

There was an open-door policy in operation at the company. Employees may appeal their grievances or suggestions directly to their supervisors. Also, employees stated that they can use suggestion boxes to express their opinions and they can share the issues with Worker Representative. There is 1 worker representative for general working conditions.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Management interview
- Worker interview
- Worker representative interview
- Suggestion box records
- Policy of the facility regarding Freedom of Association.

Any other comments: None

| A: What form of worker representation/union is there on site? | ☐ Union (name) ☐ Worker Committee ☑ Other (specify) Open door policy, worker representative, suggestion boxes ☐ None |
|---|--|
|---|--|



| B: Is it a legal requirement to have a union? | ☐ Yes ☑ No | |
|--|--|---|
| C: Is it a legal requirement to have a worker's committee? | ☐ Yes ☑ No | |
| D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee) e.g. H&S, sexual harassment | Yes No Describe: employees declare they can directly communicate any issue to their supervisors, managers or the top management. There are suggestion boxes. (Open-door policy, worker representative, suggestion boxes) | |
| | Is there evidence of free Yes No | elections? |
| E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business? | Yes No Details: NA- There is no conly worker representative | ommittee and union at the facility. There is ve. |
| F: Name of union and union representative, if applicable: | NA- There is no union | Is there evidence of free elections? Yes No N/A |
| G: If no union what is parallel means of consultation with workers e.g. worker committees? | There is 1 worker representative, open door and suggestion box in the facility. | Is there evidence of free elections? Yes No N/A |
| H: Are all workers aware of who their representatives are? | ⊠ Yes □ No | |
| I: Were worker representatives freely elected? | ⊠ Yes □ No | Date of last election: 22.02.2019 |
| J: Do workers know what topics can be raised with their representatives? | ⊠ Yes □ No | Employees declared they talk about working conditionals. Such as cleaning, meals and everything |
| K: Were worker representatives/union representatives interviewed | Yes No If Yes , please state how many: 1 worker representative interviewed. | |
| L: State any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc. | NA | |



| M: Are any workers covered by Collective Bargaining Agreement (CBA) | ☐ Yes ☒ No | |
|--|---------------------------------------|--|
| N: If Yes what percentage by trade Union/worker representation | NA% workers covered by worker rep CBA | NA% workers covered by worker rep CBA |
| O: If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay | ☐ Yes ☑ No | |
| | | |
| | Non-compliance: | |
| 1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None Observed Local law and/or ETI requirement: Not applicable Recommended corrective action: Not applicable | | Objective evidence observed: Not applicable |
| | | |
| Observation: | | |
| Description of observation: None Observed Local law or ETI requirement: Not applicable Comments: Not applicable | | Objective evidence observed: Not applicable |
| | | |
| Good Examples observed: | | |
| Description of Good Example (GE): None Observed | | Objective evidence observed: Not applicable |



3: Working Conditions are Safe and Hygienic

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. General Health and Safety management
- Sufficient clean toilets segregated by gender were available at all times to workers
- Health certificates for kitchen operators and the hygiene certificate for the kitchen was up-to-date and legal.
- Risk assessment is conducted correctly. (16.03.2017)
- Emergency case plans were provided inside the facility. (The last one: 21.01.2019)
- Emergency evacuation plans were provided in the facility.
- Injury records are kept by facility (There were no accidents conducted in 2018 year.)

2. Fire Safety

- There were at least 2 exits from each work area and these were clearly marked.
- Firefighting equipment are adequate and checks were up-to-date.
- Fire drills were organised and recorded annually.
- Training had been given by fire marshals had been specially selected for extra training.

3. Electrical safety

- All electrical equipment are maintained in good condition such as sockets, plugs, switches and main fuse boards.
- 4. Chemical safety
- All chemicals were correctly labelled.
- Workers in the stain removal room confirmed that they had been trained on correct handling procedures as well as what to do in an emergency.



Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Health and safety policy
- Health and safety manual
- Health and safety committee minutes
- Training records and certificates
- Fire equipment maintenance records
- Fire drill records
- Government licenses and checks on air quality and noise level
- Accident reports
- Sanitation permit for kitchen
- Health certificates for kitchen staff
- Potable water testing certificates
- Interviews with H&S manager
- Interviews with workers and H&S committee members

Any other comments: None

| | ⊠Yes |
|--|---|
| A: Does the facility have general Health & Safety and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers? | □No |
| | Details: There is HS policy and procedures. |
| B: Are the policies included in worker's manual? | ⊠ Yes |
| | □No |
| | Details: The HS procedures are provided to all workers. |
| C: Are there any structural additions without required permits/inspections (e.g. floors added)? | Yes |
| | ⊠No |
| | Details: There is no additional building without permission provided. |
| D: Are visitors to the site informed on | ⊠ Yes |
| H&S and provided with personal protective equipment | □No |
| p.o.ooo oqoipillolli | Details: Information on lay out and rules to be followed are provided at the entrance to facility. The PPEs to be used are provided by security at the facility gate in line with the areas that will be entered. |



| E: Is a medical room or medical facility provided for workers? | ☐ Yes ☑ No | |
|---|---|--|
| If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of | Details: Not required legally. | |
| workers. | | |
| F: Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid | ∑ Yes ☐ No Details: A part time doctor is avail CETIN) | able in the facility. (Cagdas |
| G: Where facility provides worker transport - it is fit for purpose, safe and maintained and operated by competent persons e.g. buses and other vehicles | ☐ Yes ☑ No Details: NA | |
| H: Secure personal storage space is provided for workers in their living space and is fit for purpose | ☐ Yes ☐ No Details: The facility has two differen | nt personal storage spaces. |
| I: H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and there are controls to reduce identified risk | | es risks related to working |
| J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources | Yes No Please describe; the facility has de procedures. Environmental permit permit and all related permits are exemption letter of environmental | , hazardous waste storage available. The facility |
| K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals | ☐ No Please describe: The facility has policies and procedures to state all legal & international requirements are followed. No banned chemical is used by the facility. | |
| Non-compliance: | | |
| 1. Description of non-compliance: NC against ETI NC against Local Code: | al Law NC against customer | Objective evidence observed: Not applicable |



| None Ob | oserved |
|---------|---------|
|---------|---------|

Local law and/or ETI requirement: Not applicable

Recommended corrective action: Not applicable



| Observation: | |
|---|------------------------------|
| Description of observation: None Observed | Objective evidence observed: |
| Local law or ETI requirement: Not applicable | Not applicable |
| Recommended corrective action: Not applicable | Not applicable |

| Good Examples observed: | |
|---|---------------------------------|
| Description of Good Example (GE): None Observed | Objective Evidence Observed: |
| | Not applicable |



4: Child Labour Shall Not Be Used

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- There is no child labour and a policy on hiring employees above 18.
- -There is an informal procedure for checking ages of employees at application stage, and this includes checking ID's.
- -Once employees have joined, their original ID's are copied and given back to them whilst copies are only are in their personnel file.
- -Checks of all employees' files showed that the youngest employee present was age 23 years old.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Employee files, facility policies & procedures, facility tour & employee interviews, employee list

| A: Legal age of employment | 15 |
|--|--------------------------------|
| B: Age of youngest worker found: | 23 |
| C: Children present on work floor but not working at time of audit | ☐ Yes ☐ No |
| D: % of under 18's at this site (of total workers) | 0 % |
| E: Workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety) | ☐ Yes ☐ No If Y give details : |



| Non-compliance: | | |
|--|------------------------------|--|
| 1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: | Objective evidence observed: | |
| None Observed | Not applicable | |
| Local law and/or ETI requirement: Not applicable | | |
| Recommended corrective action: Not applicable | | |
| | | |

| Observation: | |
|--|------------------------------|
| Description of observation: None Observed | Objective evidence observed: |
| Local law or ETI requirement: Not applicable | Not applicable |
| Comments: Not applicable | |

| Good Examples observed: | |
|---|------------------------------|
| Description of Good Example (GE): None Observed | Objective evidence observed: |
| | Not applicable |



5: Living Wages are Paid

(Click here to return to NC-table)
(Click here to return to Key information)

ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

There was no employee under the legal minimum wage.

Payslip is given to the employees.

Annual leaves are used by the employees properly.

Wages are paid 5th - 10th of each month.

All employees were paid at least minimum wage.

Benefits such as social insurance, annual leave, and child-bearing leave are provided to employees. Since January 1st, 2018: 2029,50 TL (Gross- including subsistence allowance); 1603.12 TL (Net- including subsistence allowance) / month, 2.558,00 TL /month (Gross), 1.828,74 TL/month (Net) since 1st January 2019.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- •8 employees' attendance records and payroll records of January 2019 (last paid month), October 2018 (peak month) and May 2018 (random month) were reviewed.
- •Social insurance records
- •Employees' & management interviews
- Labour contracts

Any other comments: None

Observed:

Employee Interviews, Payment records,



| Non-compliance: | | | | | |
|--|--|------------------------------|--|--|--|
| 1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None Observed. | | Objective evidence observed: | | | |
| None Observed Local law and/or ETI requirement: Not applicable | | Not applicable | | | |
| Recommended corrective action: Not applicable | | | | | |
| | | | | | |
| Observation: | | | | | |
| Description of observation: None Observed | | ojective evidence | | | |
| Local law or ETI requirement: Not applicable | | ot applicable | | | |
| Comments: Not applicable | | | | | |
| | | | | | |
| Good Examples observed: | | | | | |
| Description of Good Example (GE): | | Objective Evidence | | | |

Summary Information

1- Meal is provided free of charge.

| Julilinary iniormation | | | |
|--|--|--|---|
| Criteria | Local Law (Please state legal requirement) | Actual at the Site (Record site results against the law) | Is this part of a Collective Bargaining Agreement? |
| A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month) | Legal maximum: 45 hours/week | 45 hours/week | ☐ Yes ☑ No |
| B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month) | Legal maximum: Legal maximum: 11 total working hours per day (regular + overtime), 270 overtime hours per year | 11 hours per day (regular + overtime) | ☐ Yes ☑ No |



| D: wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month) | Since January 1st, 2018: 2029,50 TL (Gross- including subsistence allowance); 1603.12 TL (Net- including subsistence allowance) / month 1st, 2019: 2558,00 TL (Gross- including subsistence allowance); 1828.74 TL (Net- including subsistence allowance) / month | Since January 1st, 2018: 2038 TL (Gross- including subsistence allowance); 1690,69 TL (Net- including subsistence allowance) / month 1st, 2019: 2558,00 TL (Gross- including subsistence allowance); 1828.74 TL (Net- including subsistence allowance) / month | ☐ Yes ☑ No |
|---|---|---|---------------|
| E: overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month) | Legal minimum: 150% for overtime in weekdays and weekends. Overtime premium for national/religious holidays is 200% (The employee gets one days salary for the related national holiday even though she/he does not work on this day. If she/he work, then additional 1 day salary is given to him/her; so the rate totally paid to him/her became 200% in case of doing overtime in national | Legal minimum: 150% for overtime in weekdays and weekends. Overtime premium for national/religious holidays is 200% (The employee gets one days salary for the related national holiday even though she/he does not work on this day. If she/he work, then additional 1 day salary is given to him/her; so the rate totally paid to him/her became 200% in case of doing overtime in national | ☐ Yes ☐ No |



| /religious holidays) | /religious holidays) | |
|-------------------------|-------------------------|--|

| Wages analysis: (Click here to return to Key Information) | | | | |
|---|---|---|--|--|
| A: Were accurate records shown at the first request? | Yes □ No | | | |
| B: If No , why not? | NA | | | |
| C: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria) | 8 employees' attendance records and payroll records of January 2019 (last paid month), October 2018 (peak month) and May 2018 (random month) were reviewed. | | | |
| D: Are there different legal minimum wage grades? If Yes , please specify all. | ☐ Yes ☑ No | If Yes , please give details: NA | | |
| E: If there are different legal minimum grades, are all workers graded and paid correctly? | ☐ Yes ☐ No ☑ N/A | If No , please give details: NA | | |
| F: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum? | Lowest Wages found: Since 2018, 1603,12 TL/month including subsistence allowance(Gross) | Please indicate the breakdown of workforce per earnings: | | |
| | Since 2019, 2020,90 TL TL/month including subsistence allowance(Gross) | | | |
| | ☐ Below legal min | 0% of workforce earning under min wage | | |
| | ⊠ Meet | 20 % of workforce earning min wage 80 % of workforce earning above min | | |
| | ⊠ Above | wage | | |
| G: Bonus (amount specify) | NONE | | | |
| H: What deductions are required by law e.g. social insurance? Please state all types: | Social insurance and taxes | | | |
| I: Have these deductions been made? Please list all deductions that have/have not been made. | ☐ Yes ☐ No If No, please describe NA | | | |



| J: Were appropriate records available to verify hours of work and wages? | ∑ Yes □ No |
|--|--|
| K: Were any inconsistencies found? (if yes describe nature) | ☐ Yes ☐ Poor record keeping ☐ Isolated incident ☐ Repeated occurrence: |
| L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time) | Yes No Details: All time worked is paid in lien with the legal requirements. |
| M: Is there a defined living wage: This is not normally minimum legal wage. If answered Yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria. | Yes No Please specify amount/time: NA |
| If yes, what was the calculation method used. | ☐ ISEAL/Anker Benchmarks ☐ Asia Floor Wage ☐ Figures provided by Unions ☐ Living Wage Foundation UK ☐ Fair Wear Wage Ladder ☐ Fairtrade Foundation Other – please give details: NA |
| N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income). | ☐ Yes ☐ No Details: There are internal checks on CSR system internally. |
| O: Are workers paid in a timely manner in line with local law? | ∑ Yes □ No |
| P: Is there evidence that equal rates are being paid for equal work: | Yes No Details: It was confirmed through employee and management interviews and document review; equal rates are paid for equal work. |
| Q: How are workers paid: | ☐ Cash ☐ Cheque ☑ Bank Transfer ☐ Other If other explain: NA |



6: Working Hours are not Excessive [Click here to return to NC-table]
[Click here to return to Key Information]

FTI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7day period only in exceptional circumstances where <u>all</u> of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - appropriate safeguards are taken to protect the workers' health and safety; and
 - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7day period or, where allowed by national law, 2 days off in every 14day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Working hours are:

Working hours are:

Regular working hours are as below:

08:30 – 19.00 (including 60' meal + 15' x 2 tea break) x 5 days a week.

- As per provided records the overtime status is as per noted below:
 - o NA Hours/month in January 2019 (current month)
 - o NA Hours/month in May 2018 (random month)
 - o NA Hours/month in October 2018 (peak month)

The regular weekly working hour is 45 hours for all employees.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Time records, production records



| Non-compliance: | | | | |
|--|--|--|--|---------------------------|
| 1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None Observed Local law and/or ETI requirement: Not applicable Recommended corrective action: Not applicable | | ok | ojective evidence oserved: ot applicable | |
| | | | | |
| | Obse | rvation: | | |
| Description of observa | tion: None Observed | | OI | ojective evidence |
| Local law or ETI require | e ment : Not applicable | | | oserved: ot applicable |
| Comments: Not applic | cable | | | |
| | | | | |
| | Good Exam | ples observed: | | |
| Description of Good E | xample (GE): | | | Objective Evidence |
| None Observed | | | Observed: Not Applicable | |
| | | | | |
| | Please include time e | ours' analysis e.g. hour/week/month (ey information) | | |
| Systems & Processes | | | | |
| A. What timekeeping systems are used: time card etc. | Describe: Electronic Fingerpi | int Record System | | |
| B: Is sample size same as in wages section | ∑ Yes ☐ No If N, please give details | | | |
| C: Are standard/contracted working hours defined in all Yes If NO, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements. Details | | | ve standard hours | |

Sedexglobal.com Date: 22.02.2019 Audit Company: Intertek Report reference: AU134941



| contracts/employme nt agreements? | | NA | | | | |
|---|---|--|------------------|----------------|------------|--|
| D: Are there any other types of | ☐ Yes ☑ No | If YES, please complete as appropriate: | | | | |
| contracts/employme nt agreements used? | | □ 0 hrs | ☐ Part time | Variable | Other | |
| | | If "Other", Please define: | | | | |
| | | NA | | | | |
| E. Do any standard/contracted working hours defined in contracts/employme nt agreements exceed 48 hours per week | ☐ Yes ☑ No | If Y please %detail hours, % and types of workers &affected and frequency Details NA | | | of workers | |
| F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period (where the law | Please select all applicable: ☐ 1 in 7 days ☐ 2 in 14 days ☐ No If 'No', please explain: NA | | | d by local law | ę | |
| allows)? | Maximum number of days w | orked withou | ut a day off (in | sample): | | |
| | 6 days | | | | | |
| Standard/Contracted | d Hours worked | | | | | |
| G: Standard working hours over 48 per week found | ☐ Yes ☑ No | If yes, % of workers & frequency | | | | |
| WCCK IOOHG | | NA | | | | |
| H: Any local waivers/local law or permissions which allow averaging/annualise d hours for this site? | ☐ Yes ☐ No NA | If YES, please give details NA; there is no waiver in Turkey | | | | |
| Overtime Hours work | ed | | | | | |



| I: Actual overtime hours worked in sample (State per day/week/month) | Highest OT hours: | As per provided records the overtime status is as per noted below: NA Hours/month in January 2019 (current month) NA Hours/month in May 2018 (random month) NA Hours/month in October 2018 (peak month) |
|---|--|--|
| J: Combined hours (standard/contracte d plus= total) 60 found? | ☐ Yes ☑ No | |
| K: Approximate percentage of total workers on highest overtime hours | 0% | |
| L: Is overtime voluntary? | Yes No Conflicting Information | Please detail evidence e.g. Wording of contract/employment agreement/handbook/worker interviews/refusal arrangements: |
| | | As per management & employee interviews and provided records; overtime is voluntary |
| Overtime Premiums | | |
| Overtime i remidiris | | |
| M: Are the correct legal overtime premiums paid? | ∑ Yes ☐ No ☐ N/A – there is no legal requirement to OT premium | Please give details of normal day overtime premium as a % of <u>standard</u> wages: 150% for overtime in weekdays and weekends. Overtime premium for national/religious holidays is 200% (The employee gets one day salary for the related national holiday even though she/he does not work on this day. If she/he works, then additional 1day salary is given to him/her; so the rate totally paid to him/her became 200% in case of doing overtime in national /religious holidays) |
| M: Are the correct legal overtime | No N/A – there is no legal requirement to OT | as a % of <u>standard</u> wages: 150% for overtime in weekdays and weekends. Overtime premium for national/religious holidays is 200% (The employee gets one day salary for the related national holiday even though she/he does not work on this day. If she/he works, then additional 1 day salary is given to him/her; so the rate totally paid to him/her became 200% in case of |



| boxes where relevant. Multi select is possible. | |
|--|--|
| | Please explain any checked boxes in N above e.g. detail of consolidated pay CBA or Other. |
| P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where relevant. Multi select is possible. | Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify) |
| | Please explain any checked boxes in R above |
| | NA |
| Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes? | ☐ Yes ☐ No If yes, please describe |
| R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule. | ∑ Yes □ No |



7: No Discrimination is Practiced (Click here to return to NC-table)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Confirmed with management & employees' interviews as well as documents review in accordance with SMETA Best Practice Guidance and Local Law.

No evidence against discrimination requirements of the client was found during the audit processes. Employees stated that they were paid and treated equally.

Evidence examined - to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Personnel files

Pay slips

Disciplinary policy

Company social compliance policy

Employee interview

Any other comments:

NONE

| A: Gender breakdown of Management + Supervisors (Include as one combined group) | Male: 77 % Female 23 % |
|--|---|
| B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst | #: 4 |
| C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?: | Hiring NONE Compensation access to training promotion termination or retirement |
| | |
| | |
| Professional Development | |



| A: What type of training and development are available for workers? Please give details: Hs trainings, facility code training, Fire training etc. Discrimination policy and procedure training are given to employees. discipline rules are explained | | | | |
|--|-----------------|---|---------------------------------|--|
| | | | | |
| B: Are HR decisions on e.g. promotion, training, compensation based on objective, transparent criteria? Yes No If no, please give details: NA | | | | |
| | | | | |
| | Non-compliance: | | | |
| 1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None Observed Local law and/or ETI requirement: Not applicable Recommended corrective action: Not applicable | | Objective evidence observed: Not applicable | | |
| | Observation: | | | |
| | Observation: | | | |
| Description of observation: None Observed Local law or ETI requirement: Not applicable Comments: Not applicable | | Objective evidence observed: Not applicable | | |
| | | | | |
| Good Examples observed: | | | | |
| Description of Good Example (GE): | | | Objective Evidence Observed: | |
| None Observed | | | Not Applicable | |



8: Regular Employment Is Provided (Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Employees' labour contracts were available in their personnel files.

Labour contracts were in accordance with the laws and regulations.

A copy of employment contract was given to employees.

All employees were registered to the social security.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Personnel files, employment contracts, social insurance records were checked.

Management & employee interviews.

Any other comments:

None

| Non-compliance: | |
|-----------------------------------|------------------------------|
| 1. Description of non-compliance: | Objective evidence observed: |



| NC against ETINC against Local LawNC against customer code:None Observed | Not applicable | |
|---|---------------------------------|--|
| Local law and/or ETI requirement: Not applicable | | |
| Recommended corrective action: Not applicable | | |
| | | |
| | | |
| Observation: | | |
| Description of observation: None Observed | Objective evidence observed: | |
| Local law or ETI requirement: Not applicable | Not applicable | |
| Comments: Not applicable | | |
| | | |
| Good Examples observed: | | |
| | | |
| Description of Good Example (GE): | Objective Evidence Observed: | |

Responsible Recruitment

| All Workers | |
|--|--|
| A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions? | ☐ Terms & Conditions presented ☐ Understood by workers ☐ Same as actual conditions If any are unchecked, please describe finding and specific category(ies) of workers affected: NA |
| C: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement? | Yes No If Yes Please describe details and specific category(ies) of workers affected; NA |



| B: If yes, check all that apply: C: If any checked, give details: | | Recruitment / hiring fees NA Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other | | |
|---|--------|--|---|--|
| country of which they are not a na | tional | and where they do not int | peen engaged in a remunerated activity in a end to remain permanently or has purposely bek and engage in a remunerated activity | |
| B: Type of work undertaken by mig workers: | grant | There was no migrant | employee at the facility | |
| C: Migrant worker recruitment | | | untry recruitment agencies) used: NA de of local country) recruitment agencies | |
| D: Migrant workers' voluntary deductions (such as for remittance confirmed in writing by the worker evidence of transaction is supplied the facility to the worker. | and | Yes NA No Please describe finding: | Yes NA No Please describe finding: | |
| E: Are Any migrant workers in skilled, technical, or management roles Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers) | | Yes NA No | mple of roles | |



NON-EMPLOYEE WORKERS

| Recruitment Fees: | |
|----------------------------------|--|
| A: Are there any fees | ☐ Yes ☐ No |
| B: If yes, check all that apply: | Recruitment / hiring fees NA Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other |
| C: If any checked, give details: | NA NA |

| Agency Workers (if applicable) (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.) | | |
|---|----------------------------|--|
| A: Number of agencies used (average): | 0 | |
| B: Were agency workers' age/pay/hours included within scope of this audit | ☐ Yes ☐ No NA | |
| C: Were sufficient documents for agency workers available for review? | ☐ Yes ☐ No NA | |
| D: Is there a legal contract / agreement with all agencies? | ☐ Yes ☐ No NA | |
| E: Does the site have a system for checking labour standards of agencies? If yes, please give details. | Yes No Please describe: NA | |



| Contractors: Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider, | | |
|--|---|--|
| A: Any contractors on site? | Yes No Please describe finding: If Y, how many contractors are present; | |
| B: If Yes , how many workers supplied by contractors | NA | |
| C: Do all contractor workers understand their terms of employment? | Yes No NA | |
| If Yes , please give evidence for contractor workers being paid per law: | NA | |



8A: Sub-Contracting and Homeworking (Click here to return to NC-table) (Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub–contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

The facility uses 4 sub-contractors for printing and embroidery processes.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Document review Management interview

If any processes are sub-contracted - please populate below boxes

| ii arry processes are | sub-contracted - piease | populate below boxes | |
|--|---|---|---|
| Embroidery | Sewing | Sewing | Embroidery |
| KİLİM TEKSTIL NAKIS SAN. VE TIC. LTD. STI. | ŞEN KAPİTONE SAN VE TİC LTD.ŞTİ | YILMAZLAR TEKSTİL – ADNAN YILMAZ. | CEN NAKIŞ – NOMAN ŞAHİN |
| M.EFENDİ MAH. GÜMÜŞSUYU CAD. HACI EMİN AĞA SOK. | İSTANBUL BAŞAKŞEHİR İKİTELLİ OSB MAH. DERSAN SAN.SİT. S1 B- BLOK NO:5-36 ARASI İKİTELLİ | GÜNEŞLİ MAH. CUMHURİYET CAD. NO:38/A BAĞCILAR İST. | SANAYİ MAH. AYTAÇ SOK. ZEKİ İŞ HANI NO:5/4 |

| Non-compliance: | | |
|--|------------------------------|--|
| 1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: | Objective evidence observed: | |
| None Observed | Not applicable | |
| Local law and/or ETI requirement: Not applicable | | |
| Recommended corrective action: Not applicable | | |



| Observation: | | | | | |
|---|--|----------------------|--------|---------------------------------|--|
| · · · · · · · · · · · · · · · · · · · | | | - | Objective evidence observed: | |
| I | | | | applicable | |
| Comments: Not applicable | | | | | |
| | | | | | |
| | Good Examples ob | served: | | | |
| Description of Good Example (GE): | | | | Objective Evidence Observed: | |
| None Observed | | | 1 | Not Applicable | |
| | | | | | |
| Sum | mary of sub–contracting Not Applicable p | | | | |
| A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work hours or undeclared subcontracting | Yes No NA Please describe: no ins | ide subcontractor | | | |
| B: If sub–contractors are used, is there evidence this has been agreed with the main client? | ∑ Yes ☐ No NA If Yes, summarise deta | ils: no inside subco | ontrac | ctor | |
| C: Number of sub- contractors/agents used | 4 | | | | |
| D: Is there a site policy on sub- contracting? | ∑ Yes No If Yes, summarise deta | ils: NA | | | |
| E: What checks are in place to ensure no child labour is being used and work is safe? | Facility tour | | | | |
| | | | | | |
| Summary of homeworking – if applicable Not Applicable please x | | | | | |
| A: If homeworking is being used, is there evidence this has been agreed with the main client? | Yes No If Yes , summarise deta | ils: NA | | | |
| B: Number of homeworkers | Male: NA | Female: NA | | Total: NA | |



| C: Are homeworkers employed direct or through agents? | ☐ Directly NA ☐ Through Agents |
|---|--|
| D: If through agents, number of agents | NA |
| E: Is there a site policy on homeworking? | ☐ Yes ☐ No |
| F: How does site ensure worker hours and pay meet local laws for homeworkers? | NA |
| G: What processes are carried out by homeworkers? | NA |
| H: Do any contracts exist for homeworkers | Yes No Please give details: Not Applicable |
| I: Are full records of homeworkers available at the site? | ☐ Yes NA ☐ No |



9: No Harsh or Inhumane Treatment is Allowed

(Click here to return to NC-table)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

| A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 rd party? | Yes No Please describe: There are published, anonymous and/or open channels available for reporting any violations of Labour standards. The employees can report to the legal authorities. There is suggestion box for reporting grievances. |
|---|--|
| B: If Yes , are workers aware of these channels and have access? Please give details. | Workers are aware of these channels. There are published, anonymous and/or open channels available for reporting any violations of Labour standards |
| C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details. | Suggestion boxes, employee representative, open door policy |
| D: Is there a grievance mechanism is place for: | ✓ Workers✓ Communities✓ Suppliers✓ Other |
| | Details: Suggestion boxes, employee representative, open door policy are used for employees. |
| E: Are there any open disputes? | ☐ Yes ☐ No |
| | If yes, please give details NA |
| F: Does grievance mechanism meet with UNGP requirement of e.g. (Legitimate, Accessible, Predictable, | ∑ Yes □ No |
| Equitable, Transparent, Rights- compatible, a source of continuous learning and based on stakeholder engagement)? | If no, please give details NA |
| G: Does the site \ encourage its business partners (e.g., suppliers) provide individuals and communities with access to effective grievance mechanisms (e.g., help lines or whistle blowing mechanism | ☐ Yes ☐ No If No Please give details NA |



| H: Is there a published and transparent disciplinary procedure | Yes No If No please explain | | |
|--|--|------------------------------|--|
| I: If yes, are workers aware of these the disciplinary procedure | ✓ Yes☐ NoIf no please give details | | |
| J: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section) | Yes No If Yes please give details | | |
| | | | |
| Current Systems and Evidence Examined To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems. | | | |
| Current systems: There was no evidence of any physical abuse or discipline, the threat of physical abuse, sexual or any other types of harassment or verbal abuse as well as any other forms of intimidation were not noted, as confirmed by the interviews. Disciplinary regulation was in compliance with the legal regulations. No disciplinary action was taken. | | | |
| Evidence examined - to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate): | | | |
| Details: Disciplinary regulation of the facility and the personnel files of the sampled employees were reviewed. Employees' interviews were conducted. The relevant policy on prevention of harassment and abuse. Internal grievance procedure documentation. Training records | | | |
| Any other comments: None | | | |
| | | | |
| Non-compliance: | | | |
| Description of non-compliance: NC against ETI | I Law NC against customer | Objective evidence observed: | |
| None Observed | | Not applicable | |
| Local law and/or ETI requirement: Not applicable | | | |
| Recommended corrective action: Not applicable | | | |
| | | | |



| Observation: | |
|--|------------------------------|
| Description of observation: None Observed | Objective evidence observed: |
| Local law or ETI requirement: Not applicable | Not applicable |
| Comments: Not applicable | |

| Good Examples observed: | |
|-----------------------------------|---------------------------------|
| Description of Good Example (GE): | Objective Evidence Observed: |
| None Observed | Not Applicable |



10. Other Issue areas: 10A: Entitlement to Work and Immigration (Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

All workers are local. No migrant worker is employed by the facility and the inside subcontractors. The youngest employee is 23 years old.

Evidence examined - to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate): ID copies and social security registrations of the sampled employees, hiring procedure, employee files, facility rules etc. were reviewed.

Details: No migrant employee available.

Any other comments: None

| Non-compliance: | | |
|---|---|--|
| 1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None Observed | Objective evidence observed: Not applicable | |
| Local law and/or ETI requirement: Not applicable | | |
| Recommended corrective action: Not applicable | | |

| Observation: | |
|--|------------------------------|
| Description of observation: None Observed | Objective evidence observed: |
| Local law or ETI requirement: Not applicable | Not applicable |
| Comments: Not applicable | |



Good examples observed: Description of Good Example (GE): None Observed Objective Evidence Observed: Not Applicable

10. Other issue areas 10B4: Environment 4–Pillar (Click here to return to NC–table)

To be completed for a 4–Pillar SMETA Audit and remove the previous page which is 10B2 environment 2 pillar

B.4. Compliance Requirements

10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.

10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.

10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements 10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.

10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4–pillar audit report and audit checks for details).

10B4.7 Businesses shall make continuous improvements in their environmental performance.

10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation

10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.

B4. Guidance for Observations

10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.

10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Note for auditors and readers. This environment section is intended to take not more than 0.25 auditor days. It is an assessment only and the main requirement is to establish whether a site is meeting applicable environmental laws and/or has any certifications or environmental management systems in place. Following this assessment the client/supplier may decide a full environmental audit is required (see also best practice guidance/environment and guidance for auditor)

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: The facility has written environmental policy stating compliance to all local regulations and international requirements. There is environmental policies and procedures. There is a responsible person on environmental issues. A consultant company is also used for handling environmental processes. All legally required reports and permits are available. The wastes are handled to authorize companies for disposal. All documentation is available. Training on environment is provided to employees. Monthly reports are available.



| Evidence examined - to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate): Environmental documents, official documents, trainings, reports were reviewed. Facility tour is conducted. | | | |
|---|---------------|--------------------|--|
| Details: None | | | |
| | | | |
| | | | |
| Non-com | npliance: | | |
| 1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None Observed | | | ojective evidence served: t applicable |
| Local law and/or ETI requirement: Not applicable | | | |
| Recommended corrective action: Not applicable | | | |
| | | | |
| Observ | ation: | | |
| Description of observation: None observed | | Objective evidence | |
| Local law or ETI requirement: Not applicable | | | served: tapplicable |
| Comments: Not applicable | | | |
| | | | |
| Good exampl | les observed: | | |
| Description of Good Example (GE): | | | Objective Evidence Observed: |
| None Observed | | | Not Applicable |
| | | | |
| Environmen (Site declaration only – this has not been verified | | nits ir | n all cases below.) |
| A: Responsible for Environmental issues (Name and Position): | | CILITY OWNER | |
| B: Has the site conducted a risk assessment on the environmental impact of the site, including implementation of controls to reduce identified risks | | is | conducted. |



| C: Does the site have a recognised environmental system certification such as ISO 14000 or equivalent? Please detail. | ☐ Yes ☒ No Details: NA |
|--|--|
| D: Does the site have an Environmental policy? (For guidance, please see Measurement criteria) | ∑ Yes No If yes, is it publicly available? Yes |
| E: If yes, does it address the key impacts from their operations and their commitment to improvement? | ∑ Yes No Details: There is detailed policy |
| F: Does the site have a Biodiversity policy? (For guidance, please see Measurement criteria) | ☐ Yes ⊠ No |
| G: Is there any other sustainability systems present such as Chain of Custody, Forest Stewardship Council (FSC), Marine Stewardship Council (MSC) etc.? Please detail. (For guidance, please see Measurement criteria) | ☐ Yes ☑ No Details: NA |
| H: Have all legally required permits been shown? Please detail. | Yes No Details: Out of scope for Environmental permit, Emergency Case Plan for environment, building permits, opening and operating permits. |
| I: Is there a documentation process to record hazardous chemicals used in the manufacturing process? | Yes No N/A Details: All chemicals are recorded and stored properly. |
| J: Is there a system for managing client's requirements and legislation in the destination countries regarding environmental and chemical issues? | Yes No Details: The data provided by the clients are kept in files and applied to business. |
| K: Facility has reduction targets in place for environmental aspects e.g. water consumption and discharge, waste, energy and green-house gas emissions | Yes No Details: There are annual targets and assessment reports with monitoring data. |
| L: Facility has evidence of waste recycling and is monitoring volume of waste that is recycled. | Yes No Details: Waste to be recycled are recorded and handled to authorize companies with valid agreements provided. |
| M: Facility has a system in place for accurately measuring and monitoring consumption of key utilities of water, energy and natural resources that follows recognised protocols or standards | Yes No Details: Continuous monitoring is available with records. |
| N: Facility has checked that any Sub-Contracting agencies or business partners operating on the premises have appropriate permits and licences and are conducting business in line with environmental expectations of the facility | Yes No Details: As a part of CSR system and legal requirements the required permits are checked for all stake holders included. |



| Usage/Discharge analysis | | |
|---|---|---|
| Criteria | Current year: Please state period: 2019 | Previous Year: Please state period: 2018 |
| Electricity Usage: Kw/hrs | 12.50106 | 72.575,44 |
| Renewable Energy Usage: Kw/hrs | NA | NA |
| Gas Usage: Kw/hrs | 26.246,51 | 119.247,07 |
| Has site completed any carbon Footprint Analysis? | ☐ Yes ⊠ No | ☐ Yes ☒ No |
| If Yes , please state result | NA | NA |
| Water Sources: Please list all sources e.g. lake, river, and local water authority. | Local water authority | Local water authority |
| Water Volume Used: (m³) | 1977 | 2139 |
| Water Discharged: Please list all receiving waters/recipients. | · Plant Irrigation (Directly Surface) | · Plant Irrigation (Directly Surface) |
| Water Volume Discharged: (m³) | NA | NA |
| Water Volume Recycled: (m³) | 43 | 297 |
| Total waste Produced (please state units) | NA | NA |
| Total hazardous waste Produced: (please state units) | %1 | %1 |
| Waste to Recycling: (please state units) | 14 | 28 |
| Waste to Landfill: (please state units) | - | - |
| Waste to other: (please give details and state units) | - | - |
| Total Product Produced (please state units) | 25.000 pcs/year | 480.000 PCS |



10C: Business Ethics – 4-Pillar Audit
(Click here to return to NC-table)
To be completed for a 4-Pillar SMETA Audit

10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers.

10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented

Note for auditors and readers. This Business Ethics section is intended to take not more than 0.25 auditor days. It is an assessment not an audit.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: The facility has written social compliance policy, ethics policy and constitutional policy including all aspects of the business ethics. No act of corruption, extortion or embezzlement, or any form of bribery in its activities as a business enterprise is noted. Employees receive hand lets and trainings in hiring.

Evidence examined - to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate): Disciplinary rules, social compliance policy, ethics policy, employee & management interviews, trainings.

Details: None



| Non-compliance: | | | |
|---|--|---|--|
| ☐ NC against ETI ☐ NC against Local Law ☐ NC against customer o o o o o o o o o o o o | | Objective evidence observed: Not applicable | |
| | | | |
| | Observation | | |
| Description of observation: None observed | | | Objective evidence observed: |
| Local law or ETI/Additional elements requirement: Not applicable Comments: Not applicable | | | Not applicable |
| | | | |
| Good | examples observed: | | |
| Description of Good Example (GE): | | Objective Evidence Observed: | |
| None Observed | | | Not Applicable |
| | | - | |
| A: Does the facility have a Business Ethics Policy and is the policy communicated and | ☐ Internal Policy☐ Policy for third parties inclu | ding | g suppliers |
| applied internally, externally or both, as appropriate? | Please give details: There is etl and web site | hics | policy posted on site |
| B: Does the site give training to relevant personnel (e.g. sales and logistics) on business ethics issues | Yes | | |
| C: Is the policy updated on a regular (as needed) basis? | ⊠ Yes □ No | | |
| | Please give details: Upon the I code requirements it is up dat | _ | The state of the s |
| D: Does the site require third parties | ☐ Yes ☑ No | | |
| including suppliers to complete their own business ethics training Please give details: NA | | | |



| Other Findings Outside the Scope of the Code | |
|--|--|
|--|--|

None

Community Benefits

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None



Appendix 1

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x

NOTE: The provisions of the ETI base Code constitute minimum and not maximum standards, and this code should not be used to prevent companies from exceeding these standards. Companies applying the ETI Base Code are expected to comply with national and other applicable law and, where the provisions of law and the ETI Base Code address the same subject, to apply that provision which affords the greater protection.

Instruction to Audit Company: fill in the relevant clauses from the Customer Supplier Code - where applicable.

| protection. | | | |
|--|---|--|--|
| ETI Code / Additional Elements | Customer's Supplier Code equivalent | | |
| 0.A. Universal Rights covering UNGP | 0.A. Universal Rights covering UNGP | | |
| 0.A. Guidance for Observations 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers. 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights 0.A.3 Businesses shall identify their stakeholders and salient issues. 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights. 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation. 0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter. | | | |
| 0.B. Management Systems & Code Implementation | 0.B. Management Systems & Code Implementation | | |
| 0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. | | | |



| 0.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code. 0.3 Suppliers are expected to communicate this Code to all employees. 0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain. | |
|---|--|
| ETI 1. Forced Labour | ETI 1. Forced Labour |
| 1.1 There is no forced, bonded or involuntary prison labour. 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice. | |
| ETI 2. Freedom of association and the right to collective bargaining are respected | ETI 2. Freedom of association and the right to collective bargaining are respected |
| 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively. 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities. 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace. 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining. | |
| ETI 3. Working conditions are safe and hygienic | ETI 3. Working conditions are safe and hygienic |
| 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers. 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided. | |



| 3.4 Accommodation, where provided, shall be | |
|---|--|
| clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior | |
| management representative. ETI 4. Child labour shall not be used | ETI 4. Child labour shall not be used |
| | E11 4. Child labour shall not be used |
| 4.1 There shall be no new recruitment of child labour. 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child. 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions. 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards. | |
| ETI 5. Living wages are paid | ETI 5. Living wages are paid |
| 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income. 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid. 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded. | |
| ETI 6. Working Hours are not excessive | ETI 6. Working Hours are not excessive |
| 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards. 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week. | |



| 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay. 6.4 The total hours worked in any 7 day period shall not exceed 60 hours, except where covered by clause 6.5 below. | |
|--|---------------------------------------|
| 6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where <u>all</u> of the following are met: this is allowed by national law; this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce; appropriate safeguards are taken to protect the workers' health and safety; and The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies. | |
| 6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period. | |
| ETI 7. No discrimination is practised | ETI 7. No discrimination is practised |
| 7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation. | |
| ETI 8. Regular employment is provided | ETI 8. Regular employment is provided |
| 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice. 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working | |

arrangements, or through apprenticeship schemes where there is no real intent to impart skills or



| provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment. Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements. 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation. 8.5 Employment agencies must only supply workers registered with them. 8.6 Workers pay no recruitment fee at any stage of the recruitment process. 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers. | |
|--|--|
| 8A: Sub-Contracting and Homeworking | 8A: Sub–Contracting and Homeworking |
| 8A.1 There should be no sub–contracting unless previously agreed with the main client. 8A.2 Systems and processes should be in place to manage sub–contracting, homeworking and external processing. | |
| ETI 9. No harsh or inhumane treatment is allowed | ETI 9. No harsh or inhumane treatment is allowed |
| 9.1 Physical abuse or discipline, the threat of | |
| physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited. Additional elements: 9.2 companies should provide access to a confidential grievance mechanism for all workers | |
| verbal abuse or other forms of intimidation shall be prohibited. Additional elements: 9.2 companies should provide access to a | |
| verbal abuse or other forms of intimidation shall be prohibited. Additional elements: 9.2 companies should provide access to a confidential grievance mechanism for all workers 10. Other Issue areas: 10A: Entitlement to Work and | |



10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.
10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements.
Note for auditors and readers, This is not a full environmental assessment but a check on basic systems and management approach.

| Environment Section B.4. Compliance Requirements 1084.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards. 1084.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc. 1084.3 Businesses shall be aware of their end client's environmental standards/code requirements 1084.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers. 1084.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 1084.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details). 1084.7 Businesses shall make continuous improvements in their environmental performance. 1084.8 Businesses shall have available for review any environmental certifications or any environmental amanagement systems documentation 1084.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance. 84. Guidance for Observations 1084.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor. 1084.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations. | | |
|---|--|--|
| B.4. Compliance Requirements 1084.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards. 1084.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc. 1084.3 Businesses shall be aware of their end client's environmental standards/code requirements 1084.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers. 1084.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 1084.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details). 1084.7 Businesses shall make continuous improvements in their environmental performance. 1084.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation 1084.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance. 84. Guidance for Observations 1084.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor. | SMETA Extra Sections for 4 Pillar Audit: | SMETA Extra Sections for 4 Pillar Audit: |
| 1084.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards. 1084.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc. 1084.3 Businesses shall be aware of their end client's environmental standards/code requirements 1084.4 Suppliers should have an environmental poplicy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers. 1084.5 Puspliers shall be aware of the significant environmental impact of their site and its processes. 1084.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details). 1084.7 Businesses shall make continuous improvements in their environmental performance. 1084.8 Businesses shall make continuous improvements in their environmental performance. 1084.8 Businesses should have a vailable for review any environmental certifications or any environmental management systems documentation 1084.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance. 84. Guidance for Observations 1084.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor. 1084.11 Has the site recently been subject to (or pending) any fines/prosecutions for | Environment Section | Environment Section |
| Business Practices Section | 10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards. 10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc. 10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements 10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers. 10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details). 10B4.7 Businesses shall make continuous improvements in their environmental performance. 10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation 10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance. B4. Guidance for Observations 10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor. 10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations. | |



10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers. 10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented.



Photo Form





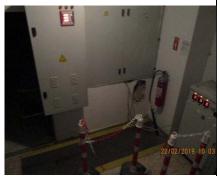


Out view

Smoke detector

Evacuation plan







First aid box

Electric panel

Policies







Fire extinguisher

Stairs with anti-slip band

Certificates









Elevator label

Production area 2

Fire extinguisher







Toilets

Production line

Potable water







Gloves (PPE)

Production lines

Showroom









Suggestion Box

Time Record Machine

Warehouse



DISCLAIMER:

"This report is for the exclusive use of the client of Intertek named in this report ("Client") and is provided pursuant to an agreement for services between Intertek and Client ("Client Agreement"). This report provides a summary of the findings and other applicable information found/gathered during the audit conducted at the specified facilities on the specified date only. Therefore, this report does not cover, and Intertek accepts no responsibility for, other locations that may be used in the supply chain of the relevant product or service. Further, as the audit process used by Intertek is a sampling exercise only, Intertek accepts no responsibility for any non-compliant issues that may be revealed relating to the operations of the identified facility at any other date. Intertek's responsibility and liability are also limited in accordance to the terms and conditions of the Client Agreement. Intertek assumes no liability to any party, for any loss, expense or damage occasioned by the use of this information other than to the Client and in accordance with the Client Agreement and these disclaimers. The disclaimer should be read in conjunction with the Terms and Conditions of Intertek."

End of report.



For more information visit: <a>Sedexglobal.com

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw_3d_3d

Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d



SMETA Corrective Action Plan Report (CAPR)

Version 6.0





| | | Audit | Details | | | |
|--|------------------------------------|--|--|------------------------|------------------|-----------------------------|
| Sedex Company Reference: (only available on Sedex System) | ZC: Facility is not Sec member. | dex | Sedex Site Reference: (only available on Sedex System) | | ZS:Fac meml | cility is not Sedex ber. |
| Business name (Company name): | PASIN TEKSTIL SAN. V | PASIN TEKSTIL SAN. VE TIC LTD. STI. | | | | |
| Site name: | PASIN TEKSTIL SAN. V | PASIN TEKSTIL SAN. VE TIC LTD. STI. | | | | |
| Site address: (Please include full address) | | Cumhuriyet cad. Sereket sokak. No.28 Sultangazi / ISTANBUL | | | TURKEY / TURKIYE | |
| Site contact and job title: | ISMAIL KIVANC PASI | N- FA | CILITY OWNE | R | | |
| Site phone: | 0090212 637 69 26 Site e-mail: | | | secil@pasintekstil.com | | |
| SMETA Audit Type: | ∑ Labour Standards | ⊠ F Safe | Health & 🛛 Environr | | ment | □ Business Ethics |
| Date of Audit: | 22.02.2019 | | | | | |

| Audit Company Name & Logo: | | Borrout Owner (novembr | | | |
|----------------------------|-------------------------------------|------------------------|------------------|---|----|
| | intertek Total Quality. Assured. | | | oort Owner (payee): STIL SAN. VE TIC L | |
| | | | | | |
| | | Audit Con | ducted By | | |
| Commercial | \boxtimes | Purchaser | | Trade Union | |
| NGO | | Retailer | | Brand Owner | |
| Multi– stakeholder | | | Combined Audit (| (select all that appl | у) |



Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health and Safety, Environment and Business ethics. The SMETA Best Practice Guidance Version 5 December 2015 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers, and workers provided by other contractors. Any deviations from the SMEIA Methodology are stated (with reasons for deviation) in the SMI IA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Management systems and code implementation,
 - Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): This is a BSCI combined audit. Also, there were totally 9 production workers at the facility and 1 of them was absent therefore totally 8 worker interviews could be done. / Bu bir BSCI kombine denetimidir. Firmada toplamda 9 üretim çalışanı vardır ve denetim günü 1 kişi eksiktir dolayısıyla 8 çalışan ile görüşme gerçekleştirilmiştir.

Auditor Team(s) (please list all including all interviewers):

Lead auditor: BANU KORKMAZ

Team auditor: ARİ KOLANCİYAN, ELİF HACIOĞULLARI Interviewers: ARİ KOLANCİYAN, ELİF HACIOĞULLARI

Report writer: ELİF HACIOĞULLARI Report reviewer: BERNA MERİÇ

Date of declaration: 22.02.2019

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



Audit Parameters

| | Audit Parameters | | | | |
|--|--|--|---|--|--|
| B: Time in and time out | Day 1 Time in: 09:00 Day 1 Time out: 17:30 | Day 2 Time in: NA Day 2 Time out: NA | Day 3 Time in: NA Day 3 Time out: NA | | |
| C: Number of Auditor Days Used: | The audit was combir audit. | 3 DENETCI X 1 GUN / 3 AUDITORS X 1 DAY The audit was combined with 1,5 MD BSCI+0.75 MD SMETA initial audit. Denetim 1,5 günlük BSCI denetimi ile combine edilmiştir. | | | |
| D: Audit type: | Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other - Def | ne | | | |
| E: Was the audit announced? | ☐ Announced ☐ Semi – announced ☐ Unannounced | Semi – announced: Window detail: 15.02.2019-15.03.2019 | | | |
| F: Was the Sedex SAQ available for review? | Yes No If No , why not : Facility | | | | |
| G: Any conflicting information SAQ/Pre-Audit Info to Audit findings? | Yes No If Yes , please capture NA | detail in appropriate | audit by clause | | |
| T: Who signed and agreed CAPR (Name and job title) | ISMAIL KIVANC PASIN- FACILITY OWNER | | | | |
| Is further information available (if Yes please contact audit company for details) | ☐ Yes ⊠ No | | | | |
| Y: Previous audit date: | NA | | | | |
| Z: Previous audit type: | NA | | | | |
| Was any previous audit reviewed during this audit | ☐ Yes ⊠ No | | | | |
| Audit attendance | Management | Worker Representation | ves | | |
| | Senior management | Worker Committee representatives | Union representatives | | |



| A: Present at the opening meeting? | ⊠ Yes □ No | ☐ Yes ☐ No (NA) | ☐ Yes ☐ No (NA) |
|--|------------|---|-----------------|
| B: Present at the audit? | | Yes No(NA) | Yes No(NA) |
| C: Present at the closing meeting? | ⊠ Yes □ No | ☐ Yes ☐ No (NA) | Yes No (NA) |
| | | | |
| D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present) | | facility. 1 of them was mamaktadır. Işletmec | |

Guidance:

The Corrective Action Plan Report summarises the site audit findings and a corrective, and preventative action plan that both the auditor and the site manager believe is reasonable to ensure conformity with the ETI Base Code, Local Laws and additional audited requirements. After the initial audit, the form is used to rerecord actions taken and to categorise the status of the non-compliances.

N.B. observations and good practice examples should be pointed out at the closing meeting as well as discussing non-compliances and corrective actions.

To ensure that good practice examples are highlighted to the supplier and to give a more 'balanced' audit a section to record these has been provided on the CAPR document (see following pages) which will remain with the supplier. They will be further confirmed on receipt of the audit report.

Root cause (see column 4)

Note: it is not mandatory to complete this column at this time.

Root cause refers to the specific procedure or lack of procedure which caused the issue to arise. Before a corrective action can sustainably rectify the situation it is important to find out the real cause of the non-compliance and whether a system change is necessary to ensure the issue will not arise again in the future.

See SMETA BPG Chapter 7 'Audit Execution' for more explanation of "root cause".

Next Steps:

- 1. The site shall request, via Sedex, that the audit body upload the audit report, non-compliances, observations and good examples. If you have not already received instructions on how to do this then please visit the web site www.sedexglobal.com.
- 2. Sites shall action its non-compliances and document its progress via Sedex.
- 3. Once the site has effectively progressed through its actions then it shall request via Sedex that the audit body verify its actions. Please visit www.sedexglobal.com web site for information on how to do this.
- 4. The audit body shall verify corrective actions taken by the site by either a "Desk-Top" review process via Sedex or by Follow-up Audit (see point 5).
- 5. Some non-compliances that cannot be closed off by "Desk-Top" review may need to be closed off via a "1 Day Follow Up Audit" charged at normal fee rates. If this is the case then the site will be



- notified after its submission of documentary evidence relating to that non-compliance. Any followup audit must take place within twelve months of the initial audit and the information from the initial audit must be available for sign off of corrective action.
- 6. For changes to wages and hours to be correctly verified it will normally require a follow up site visit. Auditors will generally require to see a minimum of two months wages and hours records, showing new rates in order to confirm changes (note some clients may ask for a longer period, if in doubt please check with the client).



Corrective Action Plan

| | | | Corrective | e Action Plan – no | n-compliance | es | | | |
|--|---|---|---|---|---|---|---|--|-------------------------------------|
| Non- Compliance Number The reference number of the non- compliance from the Audit Report, for example, Discrimination No.7 | New or Carried Over Is this a new non- compliance identified at the follow-up or one carried over (C) that is still outstanding | Details of Non- Compliance Details of Non-Compliance | Root cause (completed by the site) | Preventative and Corrective Actions Details of actions to be taken to clear non-compliance, and the system change to prevent re- occurrence (agreed between site and auditor) | Timescale (Immediate, 30, 60, 90,180,365) | Verification Method Desktop / Follow-Up [D/F] | Agreed by Management and Name of Responsible Person: Note if management agree to the non- compliance, and document name of responsible person | Verification Evidence and Comments Details on corrective action evidence | Status Open/Closed or comment |
| O.B. YONETIM SISTEMLERI #1 | YENI | Bina 7 katlıdır. Ancak işyeri açma ve çalışma ruhsatı ve yapı kullanım izni 5 katı içermektedir 2 ve çatı katı dahil edilmemiştir. | ☐ Training ☐ Systems ☐ Costs ☐ lack of workers ☐ Other – please give details: | Lütfen işyeri açma ve çalıştırma ruhsatı tüm katlari kapsamalidir. | 365 GUN/DAYS | MASAUSTU | ISMAIL KIVANC PASIN | EVET / ISMAIL KAYA PASIN | |
| 0.B. MANAGEMENT SYSTEMS AND CODE IMPLEMENTATION #1 | NEW | The facility has 7 floor. But opening and operating permit only include 5 floor2 floor and roof floor were not included. | | It is recommended that opening & operating permit should be covered all floors. | | DESKTOP | | YES / ISMAIL KAYA PASIN | |

| | | Corrective Action Plan – Observation | ons | |
|-------------|--------------|--|-------------------------|-----------------------------------|
| Observation | New or | Details of Observation Details of Observation | Root cause | Any improvement actions discussed |
| Number | Carried Over | | (completed by the site) | (Not uploaded on to SEDEX) |



| The reference number of the observation from the Audit Report, for example, Discrimination No.7 | Is this a new observation identified at the follow-up or one carried over (C) that is still outstanding | | | |
|---|--|---|-------------|---|
| Evrensel Haklar 0.A | YENİ | İşletmede tedarikçi haritalandırması uygun olarak yapılmamıstır. Tüm tedarikçiler orta düzey olarak işaretlenmiştir ancak önem derecelesi için criterler tanımlı değilddir. | Farkındalık | Lütfen tüm paydaşlarınızı içeren detaylı bir haritalama yapınız. |
| Universal Rights covering UNGP 0.A #1 | NEW | Supply chain mapping was not conducted properly. All supplier was defined as medium significant level but significance criteria's were not defined. | Awareness | Please provide a proper map for all stakeholders. |

| | Good examples | |
|--|---|---------------------------------------|
| Good example Number The reference number of the non-compliance from the Audit Report, for example, Discrimination No.7 | Details of good example noted | Any relevant Evidence and Comments |
| Ödemeler & Haklar | Yemek tüm çalışanlara ücretsiz sağlanmaktadır. | Çalışan Görüşmesi, Döküman İncelemesi |
| Wages & Benefits No:5 #1 | Lunch are provided free of charge to all employees. | Employee Interview, Document Review |



Confirmation

| A: Site Representative Signature: | ISMAID KIVAN C BASIN 0212037 | rissed with and understood by you: (site management) The of the signatory in applicable boxes, as indicating the signature Title: Facility owner / Firma Sahibi | |
|---|--|--|------------|
| B: Auditor Signature: | BANU KORKWAZ ARI KOLANCIYAN ELIF HACIOĞULLARI | Title: AUDITOR / DENETCI Title: AUDITOR / DENETCI | |
| | 8 | Date :22.02.2019 | er Triesto |
| C: Please indicate below if you, the site D: I dispute the following numbered no | THE STATE OF | ngs. No need to complete D-E, if no disputes. | |
| E: Signed: | NA NA | Title :- | |



Guidance on Root Cause

Explanation of the Root Cause Column

If a non-compliance is to be rectified by a corrective action which will also prevent the non-compliance re-occurring, it is necessary to consider whether a system change is required.

Understanding the root cause of the non-compliance is essential if a site is to prevent the issue reoccurring.

The root cause refers to the specific activity/ procedure or lack of activity /procedure which caused the non-compliance to arise. Before a corrective action can rectify the situation it is important to find out the real cause of the non-compliance and whether a system change is necessary to ensure the issue will not arise again in the future.

Since this is a new addition, it is not a mandatory requirement to complete this column at this time. We hope to encourage auditors and sites to think about Root Causes and where they are able to agree, this column may be used to describe their discussion.

Some examples of finding a "root cause"

Example 1

Where excessive hours have been noted the real reason for these needs to be understood, whether due to production planning, bottle necks in the operation, insufficient training of operators, delays in receiving trims, etc.

Example 2

A non-compliance may be found where workers are not using PPE that has been provided to them. This could be the result of insufficient training for workers to understand the need for its use; a lack of follow-up by supervisors aligned to a proper set of factory rules or the fact that workers feel their productivity (and thus potential earnings) is affected by use of items such as metal gloves.

Example 3

A site uses fines to control unacceptable behaviour of workers.

International standards (and often local laws) may require that workers should not be fined for disciplinary reasons.

It may be difficult to stop fines immediately as the site rules may have been in place for some time, but to prevent the non-compliance re-occurring it will be necessary to make a system change.

The symptom is fines, but the root cause is a management system which may break the law. To prevent the problem re-occurring it will be necessary to make a system change for example the site could consider a system which rewards for good behaviour

Only by understanding the underlying cause can effective corrective actions be taken to ensure continuous compliance.

The site is encouraged to complete this section so as to indicate their understanding of the issues raised and the actions to be taken.



Disclaimer

Any proposed Corrective Action Plan (CAP) closed utilizing a Desktop Review is limited by the evidential documentation provided by the facility in order to correct the non-compliance. The intent of this service is to provide assurance that the facility is on the correct path with its proposed or completed corrective actions. Intertek cannot be held responsible for the falsification of evidence or the effective implementation of the proposed corrective actions, which in many instances may only be truly validated by an onsite Audit visit owing to the limitations of the desktop review process. The facilities shall be wholly responsible for the correct and effective implementation of their proposed CAP.

Intertek nor any of its affiliates shall be held liable for any direct, indirect, threatened, consequential, special, exemplary or other damages that may result including but not limited to economic loss, injury, illness, or death arising from the inability of a facility to implement its CAP.



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You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw_3d_3d

Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d